

Welcome to Sandpiper!

We hope that your stay is as problem-free and enjoyable as possible. If you have any inquires please call for assistance.

IMPORTANT TELEPHONE NUMBERS

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|---|-----------------------|
| Emergency/Fire & Rescue | 911 |
| Housekeeping call Brenda | 393-7638 |
| Pool/Hot tub & Landscape call Jay | (910) 340-1700 |
| Pest Control | 726-7174 |
| Emerald Isle Primary Care | 354-6500 |
| Emerald Isle Town Hall | 354-3424 |
| Emerald Isle Police Department (non emergency) | 354-2021 |
| Salter Path/Indian Beach Police Department | 247-6700 |

GENERAL MAINTENACE TROUBLESHOOTING:

Before responding APPLIANCE or AIR CONDITIONING issues, please check for thermostat settings and tripped breakers. If you cannot locate the breaker, please call (336)-852-0901. Arrivals and Departures put a temporary strain on appliances such as refrigerators and A/C. When you arrive please keep all doors and windows closed tight and make sure all controls are set on normal settings. Do not set thermostats unusually low as this may lead to frozen coils and excessive condensation. These simple steps will make your stay more comfortable and minimize service calls. In the event that a service all is required, you do not need to be present at the property. Our staff will knock before entering.

TRASH & RECYCLE:

Please do not roll any trash or recycle bins to or from the street. This will be done for you by an independent contractor on the correct pickup days. You are responsible for getting the trash into the bins. Any trash left outside at anytime may result in a charge to you. **DO NOT PUT TRASH IN OUTSIDE STORAGE ROOMS OR GARAGES.**

PEST CONTROL SERVICE:

Sandpiper has a pest control service. Ant and bug problems can be minimized by keeping foods properly stores. If you experience a problem, please call (336) 852-0901 and we will send someone to spray unless directed otherwise. Please understand that while there are no refunds or transfers for pest control issues, we will make every effort to correct the problem.

CHECK OUT IS 10:00 AM

- Dishes must be washed and put away; all food removed from the refrigerator
- Take trash to proper outdoor receptacles
- Lock windows and doors
- Check for left behind items. Sandpiper RE is not responsible for such items
- Return all items in packet provided including keys
- All furniture, including deck chairs, and furnishings must be returned to their proper place